

# LAURA GELLER

BEAUTY INGENUITY

## Return and Exchange Policy:

We proudly stand behind every product we sell. If you are unhappy with any item you receive, we will gladly exchange or refund the original purchase price and sales tax – less shipping – no questions asked – up to a maximum of 30 days from the original purchase date.

In the unlikely event we processed your order incorrectly or shipped you a defective item(s), we will gladly accept the item(s) and credit your original purchase price, sales tax and original shipping cost – and remedy the situation with the information you provide us with on the return form.

## To Return or Exchange:\*

1. Place the item(s) in its original packaging.
2. Place packaged item(s) in a suitable shipping container.
3. Include this completed return form specifying the reason for return/exchange.
4. Make a copy for your records.
5. Send package to:

LauraGeller.com Returns and Exchanges  
Laura Geller Makeup, Inc.  
1044 Lexington Ave.  
New York, NY 10021

\*We recommend that you use UPS Ground (United Parcel Service) insured or US Postal Service insured ground shipment and record the tracking information above for your records.

LAURA GELLER MAKEUP, INC. IS NOT RESPONSIBLE FOR ITEMS LOST IN THE MAIL

Please allow 30 days for your return/exchange to be processed

## Customer Information:

Customer Name: \_\_\_\_\_

Address 1: \_\_\_\_\_

Email Address: \_\_\_\_\_

Address 2: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

City: \_\_\_\_\_

Order Number: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

## Information Required for Return:

| QTY | Product No. | Item | Color | Price | Reason Code | Action Code | Exchange with (if applicable) | Price |
|-----|-------------|------|-------|-------|-------------|-------------|-------------------------------|-------|
|     |             |      |       |       |             |             |                               |       |
|     |             |      |       |       |             |             |                               |       |
|     |             |      |       |       |             |             |                               |       |
|     |             |      |       |       |             |             |                               |       |

### Reason Codes:

- 1 Not as pictured/described
- 2 Did not like color
- 3 Changed Mind
- 4 Damaged in shipping
- 5 Wrong Item shipped
- 6 Other: Please specify

### Action Codes:

- 1 Exchange/Replace with same item
- 2 Exchange/Replace with new item
- 3 Refund credit card

## Comments / Questions

Our customer service associates are available from 10:30am to 6pm, ET, M-F  
Call 212-570-5477 or 1-800-MAKEUP4.